

PERSONAL INFORMATION



Miguel Lourenço Viçoso de Arraes Ferreira

📍 Terraços do Pinhal, Rua da Moura, nº38, 8125-449 Vilamoura, Portugal
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Gender Male | Date of birth 06/01/1998 | Nationality Portuguese

PROFESSIONAL EXPERIENCE

October 20, 2021 – April 26, 2022

Internship

Grupo Future Healthcare

Collaborate in the preparation of analysis and technical studies for internal and external customers

EDUCATION AND TRAINING

Dec. 2022

MSc in Management

ISCTE Business School, Lisboa (Portugal)

▪ Thesis: "Insurance activity: the quality of service perceived by health plan/insurance portuguese customers" [17/20]

Feb. 2021

Economics Degree

Level 6 EQF

ISEG Lisbon School of Economics & Management, Lisboa (Portugal)

▪ Economics; Micro/Macroeconomics; Statistics; Corporate Finance...

Erasmus+ Mobility Program (Fall term 2019, University of Macau)

▪ Asian Business

▪ Psychology of Gambling

▪ Management of International Trade

▪ Industrial and Firm Economics (Competitive Advantages)

▪ Macroeconomics I (Principles of Business Management + Principles of Macroeconomics)

PERSONAL SKILLS

Mother tongue

portuguese

Other language(s)

UNDERSTANDING

SPEAKING

WRITING

Listening

Reading

Spoken interaction

Spoken production

English

C1

C1

C1

C1

C1

Cambridge English Level 2 Certificate in ESOL International (Advanced)

French

A2

A2

A2

A2

A2

Diplôme d'Etudes en Langue Française (DELF) A2

Communication skills

Organisational skills

- Good communication skills gained through my academic experience of oral presentations.
- Ability to work in a team acquired through my academic experience of carrying out group work.

Digital skills

SELF-ASSESSMENT

Information processing	Communication	Content creation	Safety	Problem solving
Independent user	Independent user	Independent user	Independent user	Independent user

- Knowledge of SPSS (Statistical Package for the Social Sciences) and Office software from the user's perspective (Word, Excel, PowerPoint).
- Use of the internet as a communication and research tool.

Driving licence B, A1

ADDITIONAL INFORMATION

- Certifications**
- Quantitative Methodologies – SPSS (4h), Ualg, (2021, Faro, Portugal)
 - Quantitative Methodologies - Quantitative Data Analysis (4h), Ualg, (2021, Faro, Portugal)
 - Excel 2016-Operation (14h), Galileu, (2020, Lisboa, Portugal)

- Training Courses in Agriculture**
- Agricultural Company Management (50h), Associação de Agricultores do Baixo Alentejo (2019, Beja, Portugal)
 - Integrated Production Systems (50h), Associação de Agricultores do Baixo Alentejo (2019, Beja, Portugal)
 - Phyto-Pharmacy in Agriculture (50h), Associação de Agricultores do Baixo Alentejo (2019, Beja, Portugal)
 - Sustainable Agriculture (50h), Associação de Agricultores do Baixo Alentejo (2018, Beja, Portugal)

- Volunteering**
- Food bank, *Existir* Association (2016, Loulé, Portugal)

- Summer School**
- Upper Intermediate English Course (30h). Oxford ISIS School (2013, Oxford, UK)